

Industry Traceback Group

ACTIVE ITG MEMBERS:

- Alliance Group Services
- ANI Networks
- AT&T
- Bandwidth
- Bell Canada
- Brightlink
- Business Telecom Services
- CenturyLink
- Charter
- Cincinnati Bell
- Comcast
- Consolidated Communications
- Cox Communications
- Frontier
- Google
- HD Tandem
- IDT Telecom
- Impact Telecom
- Inteliquent
- O1 Communications
- Peerless Network
- Silver Star Communications
- Sprint
- T-Mobile
- Verizon
- Voxology
- West Telecom
- Windstream
- YMax

The USTelecom Industry Traceback Group (ITG) is a collaborative effort of nearly 30 companies from across the wireline, wireless, VoIP and cable industries that actively trace and identify the source of illegal robocalls.

What Is the Industry Traceback Group

- The ITG facilitates a neutral coordination platform for voice service providers to trace and identify the source of illegal robocalls, in order to provide for the robust protection of voice networks and users of such services from fraudulent, abusive, and/or unlawful robocalls.
- The ITG collaborates with federal and state law enforcement agencies to identify non-cooperative providers so they can take enforcement action, as appropriate.
- The ITG operates under the auspices of the Communications Act (Section 222(d) (2)) which permit telecommunications carriers to disclose and/or permit access to Customer Proprietary Network Information if suspected fraud, abuse, or unlawful use of services exist.

Government Support of the Industry Traceback Group

The ITG has received recognition at all levels of government, including the Federal Communications Commission (FCC), the Federal Trade Commission (FTC) and all 50 State Attorneys General.

- **Federal Trade Commission**
An FTC action against an illegal robocall specifically acknowledged the assistance of USTelecom in bringing to justice an individual responsible for generating millions of illegal robocalls and calls to phone numbers listed on the Do Not Call Registry, including calls using “spoofed” caller ID information.
- **Federal Communications Commission**
FCC Chairman Ajit Pai publicly acknowledged that “USTelecom has been particularly helpful in making sure that we can quickly trace scam robocalls to their originating source” and called USTelecom an “important ally in promoting broad industry participation in these traceback efforts.”

In a letter commending the work of the ITG, the Chief of the FCC’s Enforcement Bureau stated that traceback information “has been invaluable in helping Enforcement Bureau staff identify patterns and common sources of harmful traffic.”

- **State Attorneys General**
On August 22, all 50 State Attorneys General and 12 national voice service providers announced their shared commitment to ending illegal robocalls, including a commitment to “allow for timely and comprehensive law enforcement efforts against illegal robocallers, dedicate sufficient resources to provide prompt and complete responses to traceback requests from law enforcement and from USTelecom’s Industry Traceback Group.”

Learn More: <https://www.ustelecom.org/the-ustelecom-industry-traceback-group-itg/>